

Monitoring and collective action

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Introduction

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- ▶ Attending a protest only has an impact if others attend; starting a revolution only generates change if others participate.
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Today's objectives

- ▶ This unit has two objectives: one is to understand (briefly) the challenges of collective action, and to examine how collective action is effective in monitoring the performance of public officials.
- ▶ We are moving on from voting; as important as voting behavior is, elections are episodic, and much of the important work of governance unfolds between elections.

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Core challenge of collective action

- ▶ Everyone chooses whether or not to contribute to the collective action; but, if it is realized, everyone benefits (not just those who contributed).
- ▶ In other words, collective action is generating a public good.
- ▶ First, consider the case where unanimous contribution is required to achieve the goal.
- ▶ There are two Nash equilibria in this case: no one contributes, or everyone contributes.
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Core challenge of collective action, Part II

- ▶ Now, consider the case where out of n individuals, only k need to participate to attain the collective goal.
 - ▶ E.g., if n is legislators, everyone wants to approve a bill, and a 50% quorum is required to show up to do so, then k is $.5n$.
- ▶ In this case, for a given individual, it is **not** optimal to contribute to the collective effort if fewer than $k-1$ people are participating, or if more than $k-1$ are participating; in the former case, she can't change the outcome, and in the latter case, she doesn't need to exert any effort to get the outcome she wants.
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Knife-edge equilibrium

- ▶ In this case, the Nash equilibria are found where zero people contribute, or where k people contribute.
- ▶ For the collective goal to be accomplished, there is a “knife-edge” condition: exactly k individuals will need to believe that they, and only they, are likely to contribute.
- ▶ Analysts argue that strategic and psychological pressures to encourage contribution rise as k gets large relative to n .
- ▶ The probability of contribution also increases as the difference between benefits of contribution and costs rises.

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Why community monitoring?

- ▶ The more traditional strategy would be monitoring by other, higher levels of bureaucracy.
- ▶ These levels may have weak information, and/or weak incentives.
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To monitor or not to monitor

- ▶ Thus intuition suggests local monitoring of public services may be highly effective.
- ▶ At the same time, our analysis of collective action suggests an obvious potential challenge - every household will be tempted to free-ride and benefit from improved public services as a result of monitoring effort expended by others.
- ▶ This is not the only problem: households may fear retaliation, they may feel they don't have the social standing to challenge government employees, they may simply be more focused on short-term goals, etc.

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- ▶ In this lecture, we will analyze three papers that present empirical evidence about the effectiveness of local collective monitoring in three different sectors in three different contexts.
- ▶ Each context yields sharply different results.
- ▶ All three papers are RCTs.
- ▶ If we are analyzing community monitoring, what is the plausible unit of randomization?

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Banerjee et al., Pitfalls of Participatory Programs

- ▶ The paper begins with the simple fact that the quality of publicly provided education in many developing countries is extremely poor: teachers in primary schools in India have absence rates of 25%, and in Uttar Pradesh (state of interest), only 43.5% of 5th-grade children can read a simple story.
- ▶ While small programs of incentives for civil servants can have major impacts on outcomes, the central government bureaucracy often cannot or will not deliver those incentives.
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Initial levels of educational attainment: low!

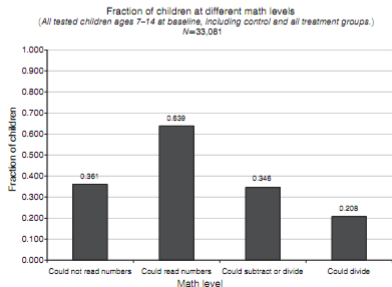
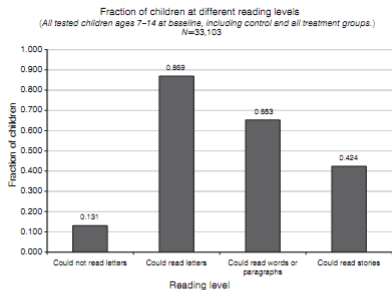


FIGURE 1. CHILDREN'S READING AND MATH LEVELS: BASELINE

Intervention

- ▶ Village Educational Committees, including parents, the head teacher, and the head of the village government, are the primary body empowered to monitor teachers and intermediate between the village and district authorities.
- ▶ However, *ex ante* in these communities there was little knowledge of the VEC's existence or purpose, and the state of education remained extremely weak.
- ▶ The intervention, implemented by a NGO, was primarily targeted at re-invigorating the VEC, and had three arms.

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Study arms

- ▶ In the first study arm, Pratham teams facilitated village meetings about the role and activities of the VEC, and distributed pamphlets.
- ▶ In the second study arm, they provided this intervention and also trained community members to administer a reading test and generate a report card on the status of learning in their village.
- ▶ In the third study arm, they provided the first two interventions and also recruited volunteers to hold “reading camps” in the village.
- ▶ In brief: none of the interventions had any impact on involvement in public schools or school performance, despite the fact that there was substantial participation.

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Multiple hypothesis testing

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- ▶ This is particularly true in RCTs, since researchers typically design a survey to collect information about all possible dimensions of impact.
- ▶ One strategy is to simply test the impact of the intervention on all of the variables in a series of linear regressions.
- ▶ What is the potential pitfall here? Out of 100 variables, how many will appear to be statistically significant by chance?

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Cherry-picking

- ▶ This generates a problem that has become known as cherry-picking: researchers report only a handful of significant results (and none of the insignificant ones).
- ▶ Why? Because it is very hard to publish a null result!
- ▶ In order to combat this problem, researchers implementing RCTs are increasingly held to a higher standard.
- ▶ RCTs are now registered in advance, specifying the outcomes of interest; some researchers register more specific pre-analysis plans, noting exactly what regressions they will run.
- ▶ If you've registered a trial of an intervention and the outcomes of interest are utilization of antenatal care and birthweight, you have to report both outcomes; you can't report a significant effect on utilization, and hide the fact that there is no impact on birthweight.

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Families of outcomes

- ▶ **Another approach is to group similar variables together.**
- ▶ If you are interested in measuring knowledge (e.g., knowledge of the operation of a VEC), you might ask each respondent 10 questions (or more). Some might show a significant result, some insignificant.
- ▶ The profusion of point estimates is challenging to interpret.
- ▶ You can report outcomes grouped by “families”, and the standardized effect over all outcomes in the family.
- ▶ I.e., on average, did knowledge increase?

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VEC knowledge

TABLE 1—VEC AWARENESS AND ACTIVISM

	Baseline		Endline comparison	OLS: Impact of treatment in endline				N
	Mean	N	Group mean	Treatment 1	Treatment 2	Treatment 3	Any treatment	
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
<i>Panel A. Dependent variables—VEC members information about their role</i>								
Mentioned that they are in the VEC unprompted	0.383 (0.024)	248	0.247 (0.038)	0.084 (0.060)	0.083 (0.061)	0.030 (0.058)	0.066 (0.046)	237
Mentioned that they are in the VEC when prompted	0.753 (0.020)	248	0.602 (0.044)	0.065 (0.067)	0.095 (0.061)	0.047 (0.064)	0.070 (0.051)	237
Had heard of SSA	0.258 (0.018)	248	0.209 (0.033)	0.101 (0.056)	0.062 (0.053)	0.065 (0.058)	0.075 (0.042)	237
Knew that their school can receive money from SSA	0.210 (0.017)	248	0.179 (0.033)	0.119** (0.056)	0.048 (0.049)	0.072 (0.057)	0.078 (0.041)	237
Had received VEC training	0.132 (0.016)	248	0.046 (0.020)	0.118*** (0.042)	0.135*** (0.044)	0.148*** (0.041)	0.134*** (0.030)	237
Average over family of outcomes (in SD)				0.387*** (0.138)	0.345*** (0.125)	0.320** (0.141)	0.350*** (0.098)	

Parental knowledge and involvement

TABLE 2—PARENTS' AWARENESS AND ACTIVISM

	Baseline		Endline comparison	OLS: Impact of treatment in endline				N
	Mean (1)	N (2)	Group mean (3)	Treatment 1 (4)	Treatment 2 (5)	Treatment 3 (6)	Any treatment (7)	
<i>Panel A. Dependent variables—parental awareness of school</i>								
Knew about the VEC	0.077 (0.006)	2,660	0.040 (0.007)	0.029** (0.011)	0.019 (0.013)	0.022 (0.013)	0.023** (0.009)	2,592
Could name specific VEC members	0.029 (0.003)	2,660	0.014 (0.004)	0.021** (0.009)	0.011 (0.009)	0.015 (0.008)	0.016*** (0.006)	2,592
Thought parents are most responsible for quality of schools	0.755 (0.010)	2,660	0.531 (0.025)	-0.035 (0.034)	-0.019 (0.035)	-0.002 (0.033)	-0.019 (0.028)	2,587
Thought parents are in top 3 of those responsible for quality of schools	0.959 (0.004)	2,660	0.905 (0.010)	-0.028 (0.017)	-0.016 (0.017)	-0.028 (0.017)	-0.024 (0.013)	2,587
Thought teachers are in top 3 of those responsible for quality of schools	0.922 (0.006)	2,660	0.930 (0.010)	-0.007 (0.015)	-0.008 (0.013)	-0.003 (0.016)	-0.006 (0.011)	2,587
Thought panchayat is in top 3 of those responsible for quality of schools	0.175 (0.009)	2,660	0.237 (0.020)	0.029 (0.029)	0.011 (0.028)	-0.021 (0.026)	0.006 (0.022)	2,587
Average over family of outcomes (in SD)				0.034 (0.027)	0.016 (0.030)	0.012 (0.028)	0.021 (0.021)	
<i>Panel B. Dependent variables—parental involvement with school</i>								
Visited school to monitor or complain	0.286 (0.009)	2,660	0.280 (0.018)	-0.016 (0.025)	-0.040 (0.025)	-0.014 (0.025)	-0.023 (0.020)	2,431
Donated to school	0.065 (0.005)	2,614	0.037 (0.006)	-0.001 (0.012)	-0.001 (0.011)	-0.006 (0.010)	-0.002 (0.008)	2,381
Volunteered at school	0.083 (0.005)	2,611	0.040 (0.007)	-0.008 (0.010)	-0.020** (0.009)	-0.010 (0.010)	-0.013 (0.008)	2,393
Complained about school	0.142 (0.007)	2,660	0.092 (0.012)	0.028 (0.019)	0.015 (0.017)	0.019 (0.019)	0.021 (0.014)	2,507
Average over family of outcomes (in SD)				0.002 (0.033)	-0.038 (0.031)	-0.013 (0.033)	-0.017 (0.026)	

Parental knowledge and involvement, cont.

Panel C. Dependent variables—parental knowledge of education

Said "don't know" when asked how many children can read paragraph	0.200 (0.009)	2,660	0.172 (0.016)	-0.007 (0.023)	-0.044** (0.020)	-0.006 (0.024)	-0.018 (0.018)	1,920
Said "don't know" when asked how many children can write sentence	0.212 (0.009)	2,660	0.175 (0.016)	-0.012 (0.023)	-0.033 (0.021)	-0.008 (0.024)	-0.017 (0.018)	1,920
Perception minus reality of how many kids can read paragraphs	0.123 (0.007)	2,146	0.042 (0.012)	-0.014 (0.018)	0.018 (0.018)	-0.040** (0.017)	-0.012 (0.014)	1,671
Perception minus reality of how many kids can write sentences	0.109 (0.006)	2,113	-0.020 (0.012)	-0.019 (0.018)	0.025 (0.018)	-0.035 (0.018)	-0.010 (0.014)	1,662
Overestimated own child's ability to read	0.419 (0.009)	2,503	0.336 (0.015)	0.007 (0.022)	0.006 (0.023)	-0.026 (0.022)	-0.005 (0.018)	1,815
Overestimated own child's ability to write	0.254 (0.007)	2,466	0.196 (0.011)	-0.023 (0.018)	-0.003 (0.018)	-0.027 (0.017)	-0.018 (0.014)	1,794
Average over family of outcomes (in SD)				-0.047 (0.040)	0.005 (0.042)	-0.097** (0.041)	-0.047 (0.033)	

(Continued)

Enrollment and attendance

TABLE 3—SCHOOLING STATUS AND STUDENT ATTENDANCE

	Baseline		Endline comparison	OLS: Impact of treatment in endline				
	Mean (1)	<i>N</i> (2)	Group mean (3)	Treatment 1 (4)	Treatment 2 (5)	Treatment 3 (6)	Any treatment (7)	<i>N</i> (8)
<i>Panel A. Dependent variables—type of school students attend</i>								
Out of school	0.069 (0.003)	17,530	0.079 (0.006)	0.008 (0.005)	0.006 (0.005)	0.013** (0.005)	0.009** (0.004)	16,455
In private or NGO school	0.373 (0.009)	17,530	0.387 (0.017)	0.009 (0.016)	0.019 (0.017)	-0.006 (0.017)	0.007 (0.014)	16,455
Any tutoring			0.069 (0.007)	-0.006 (0.009)	-0.018** (0.009)	-0.002 (0.010)	-0.008 (0.008)	17,530
Read class	N/A		0.005 (0.001)	-0.001 (0.002)	0.002 (0.003)	0.077*** (0.010)	0.009** (0.004)	16,412
<i>Panel B. Dependent variables—students' enrollment and presence (government schools)</i>								
Log (boys enrollment)	4.568 (0.033)	301	4.522 (0.062)	0.041 (0.048)	0.027 (0.050)	-0.020 (0.069)	0.017 (0.045)	276
Log (girls enrollment)	4.625 (0.032)	301	4.636 (0.075)	0.001 (0.077)	0.020 (0.074)	0.013 (0.075)	0.012 (0.071)	277
Fraction boys present	0.530 (0.015)	300	0.528 (0.028)	0.029 (0.041)	-0.004 (0.042)	-0.053 (0.041)	-0.008 (0.032)	244
Fraction girls present	0.496 (0.014)	301	0.522 (0.022)	0.053 (0.043)	-0.006 (0.035)	-0.027 (0.035)	0.006 (0.028)	249
Average over family of outcomes (in SD)				0.127 (0.097)	0.007 (0.086)	-0.105 (0.085)	0.011 (0.071)	

Enrollment and attendance, cont.

Panel C. Dependent variables—students' attendance as reported by parents

Days present in last 14: all children	7.335 (0.086)	5,984	6.058 (0.239)	-0.279 (0.355)	-0.599 (0.351)	-0.314 (0.371)	-0.395 (0.285)	5,555
Days present in last 14: only male children in school	7.894 (0.099)	2,947	6.672 (0.254)	-0.264 (0.398)	-0.550 (0.391)	-0.255 (0.409)	-0.353 (0.312)	2,669
Days present in last 14: only female children in school	8.137 (0.099)	2,518	6.642 (0.263)	-0.221 (0.393)	-0.657 (0.394)	-0.152 (0.397)	-0.340 (0.308)	2,306
Average over family of outcomes (in SD)				-0.077 (0.086)	-0.153 (0.087)	-0.052 (0.092)	-0.094 (0.069)	

Educational attainment

TABLE 4—READING AND MATH RESULTS

	Baseline	Endline comparison	OLS: Impact of treatment in endline			First stage	IV
	Mean (1)	Group mean (2)	Treatment 1 (3)	Treatment 2 (4)	Treatment 3 (5)	Attend read class (6)	Impact of read class (7)
<i>Panel A. Reading results—all children (n=15,609)</i>							
Could read letters	0.855 (0.004)	0.892 (0.007)	0.004 (0.007)	0.004 (0.007)	0.017** (0.007)	0.077*** (0.010)	0.223** (0.093)
Could read words or paragraphs	0.550 (0.006)	0.635 (0.009)	0.005 (0.008)	-0.003 (0.008)	0.018** (0.008)		0.232** (0.101)
Could read stories	0.391 (0.006)	0.499 (0.011)	0.004 (0.009)	0.003 (0.010)	0.017 (0.010)		0.224 (0.137)
<i>Panel B. Reading results—children who could not read at baseline (n=2,288)</i>							
Could read letters		0.432 (0.023)	0.041 (0.031)	0.032 (0.034)	0.079** (0.035)	0.131*** (0.023)	0.602** (0.304)
Could read words or paragraphs		0.056 (0.010)	-0.006 (0.015)	-0.013 (0.012)	-0.007 (0.014)		-0.051 (0.106)
Could read stories		0.028 (0.007)	-0.006 (0.010)	-0.013 (0.008)	-0.008 (0.009)		-0.063 (0.074)
<i>Panel C. Reading results—children who could only read letters at baseline (n=3,539)</i>							
Could read letters		0.919 (0.010)	-0.008 (0.016)	-0.015 (0.014)	0.021 (0.013)	0.132*** (0.020)	0.162 (0.097)
Could read words or paragraphs		0.253 (0.014)	-0.011 (0.022)	-0.025 (0.021)	0.035 (0.022)		0.269 (0.171)
Could read stories		0.086 (0.011)	-0.001 (0.014)	-0.010 (0.014)	0.033** (0.017)		0.261 (0.135)

Summing up

- ▶ There is weak evidence that parents know more about the VECs, but no evidence they are more involved in the school.
- ▶ There is no improvement in academic outcomes as a result of monitoring, but a substantial improvement for children with extremely low levels of literacy in the reading camps.
- ▶ The authors note that the fact that village-level volunteers can effectively teach children to read after only four days of training suggests that the key problem in the public schooling system may be motivation, rather than lack of skills or knowledge.

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Summing up - key puzzle

- ▶ It is particularly puzzling that there are high levels of participation by parents in the reading camps, and the camps are effective, suggesting that parents are willing to exert effort to improve academic performance and know that teaching can work - yet they still don't effectively monitor professional teachers.
- ▶ Why would this be the case? Why are parents willing and able to volunteer to teach their children, yet they are not willing or able to monitor what goes on in schools?

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Data collection

- ▶ Data included surveys of providers and of 5000 households pre- and post-intervention.
- ▶ A subset of findings from the pre-intervention facility survey, including utilization, quality and comparisons vis-a-vis other facilities, were condensed into facility-specific report cards.
- ▶ Meetings were then held with the community and staff members to discuss the results of the report card; a “community contract” outlining the responsibilities of both parties was generated.
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where i denotes household, j denotes facility and d denotes district.

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